

# ITS Boundary System Session

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# BEFORE WE GET STARTED

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- This session will be recorded.
- The chat has been disabled, please use the Q&A function to submit questions.
- At the end of the session, time permitting, we will have a Q&A session.
- As a reminder, this preview session is not training. You will be introduced to new terms and concepts and see system sneak peeks!



# SESSION TOPICS

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## Overview

What is a Boundary System?  
Retrofit vs. Rebuild  
Applications in scope

## OTP Demo

Provide a demo of a retrofit application, One Time Payment Tool.

## Looker Demo

Provide a demo of a rebuilt application, Looker, which replaces select legacy ITS boundary systems.

## SNow Demo

Provide a demo of a collection of rebuilt work order systems into the ServiceNow platform.

# Overview



# ITS Boundary Systems

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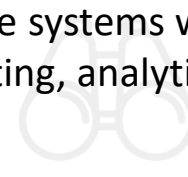
## What is a Boundary System?

ITS custom-developed application, or configured third-party system, that interacts with the campus financial system and/or financial data.

## How are systems actually changing?

### Retrofit vs Rebuild

- **Retrofit** – updating an application 'on the back end' to accommodate the new Chart of Accounts specifications: column widths and names, language, updating interconnectivity from UCRFS to Oracle Cloud Financials. Minimal user experience changes.
- **Rebuild** – rebuilding an application from the ground up based on existing business and functional requirements. Training and guides to be provided.
  - Work orders systems will move into ServiceNow and utilize the same foundation for billing, routing, requests, etc.
  - Data warehouse systems will move into Google Tools for reporting, analytics, etc.





# Applications in Scope

## Ready for July 2023 Oracle Cloud Financials Go Live

Currently undergoing rework (retrofit and/or rebuild) with various phases of development, testing (including functional and user acceptance), remediation, and validations of integrations and reports.

Boundary System	Approach
SuperDOPE	Rebuild into Google Tools
UCRFSTotals	Rebuild into Google Tools
Golden Tree Viewer	Rebuild
Cost Transfer App	Rebuild
Vendor Request	Rebuild
Facilities WOS	Rebuild into FAMIS360
Web Recharge	Rebuild into ServiceNow
Fleet Services	Rebuild into ServiceNow
Printing & Repro	Rebuild into ServiceNow
Mail Services	Rebuild into ServiceNow

Boundary System	Approach
HR API	Retrofit
Financial API	Retrofit
Organizational API	Retrofit
FAU Change Tool	Retrofit
One Time Pay Tool	Retrofit
UCPath GLI	Retrofit
SCT Request Tool	Retrofit
Core Banner	Retrofit
EACS	Retrofit
HRDW	Retrofit
CCRRS	Retrofit
ePay	Retrofit
GradESS	Retrofit
ScotSupply	Retrofit
MediaWorks	Retrofit

# One Time Payment Tool

# Looker



# ServiceNow Work Order Systems

**THANK YOU!**

IMPACT23: Modernizing UC Riverside's Financial Systems

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