ITS Boundary System Session

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BEFORE WE GET STARTED

• This session will be recorded.

• The chat has been disabled, please use the Q&A function to submit questions.

• At the end of the session, time permitting, we will have a Q&A session.

• As a reminder, this preview session is not training. You will be introduced to new terms and concepts and see system sneak peeks!
SESSION TOPICS

Overview
What is a Boundary System?
Retrofit vs. Rebuild
Applications in scope

OTP Demo
Provide a demo of a retrofit application, One Time Payment Tool.

Looker Demo
Provide a demo of a rebuilt application, Looker, which replaces select legacy ITS boundary systems.

SNow Demo
Provide a demo of a collection of rebuilt work order systems into the ServiceNow platform.
Overview
**ITS Boundary Systems**

**What is a Boundary System?**

ITS custom-developed application, or configured third-party system, that interacts with the campus financial system and/or financial data.

**How are systems actually changing?**

**Retrofit vs Rebuild**

- **Retrofit** – updating an application 'on the back end' to accommodate the new Chart of Accounts specifications: column widths and names, language, updating interconnectivity from UCRFS to Oracle Cloud Financials. Minimal user experience changes.

- **Rebuild** – rebuilding an application from the ground up based on existing business and functional requirements. Training and guides to be provided.
  - Work orders systems will move into ServiceNow and utilize the same foundation for billing, routing, requests, etc.
  - Data warehouse systems will move into Google Tools for reporting, analytics, etc.
Applications in Scope

Ready for July 2023
Oracle Cloud Financials Go Live

Currently undergoing rework (retrofit and/or rebuild) with various phases of development, testing (including functional and user acceptance), remediation, and validations of integrations and reports.
One Time Payment Tool
ServiceNow
Work Order Systems
THANK YOU!

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